



ENCOUNTER CONSUMER ISSUES?



جباتن فرانيچن ايكونومي دان ستاتيسٽيك
DEPARTMENT OF ECONOMIC PLANNING AND STATISTICS
MINISTRY OF FINANCE AND ECONOMY
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The Consumer Protection (Fair Trading) Act [CPFTA], Chapter 261, protects consumers from unfair practices:

- 1 Deceiving or misleading consumers
- 2 Making false claims
- 3 Taking advantage of vulnerable consumers

For more info: **20 Specific Unfair Practices under CPFTA**

Reach us through:



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consumercomplaint@jpes.gov.bn



<http://go.gov.bn/consumercomplaint>

Scan to lodge
consumer complaint



**Please include supporting documents:
receipts, pictures**